

## Welcome to the Pendleton Eye Center

Thank you for selecting us for your medical, surgical, and optical eyecare needs. We would like to introduce you to our practice and guide you in preparing the necessary paperwork for your first appointment.

### About Us

**Pendleton Eye Center** is a state-of-the-art facility that provides comprehensive eye care from annual eye exams and glasses to the latest technology in refractive cataract surgery and laser vision correction.

Our beautiful **Optical Boutique** features over 1,500 frames in stock with brands like PRADA, Michael Kors, bebe®, Valentino, Ferragamo™, Jimmy Choo™, Ray-Ban® and other contemporary collections. We also fit and sell contact lenses. Additionally, we have hearing aid specialists for individuals experiencing dual sensory loss, and we can coordinate your hearing evaluations together with your eye exams.

### What to bring to your appointment:

- Patient information form (filled-out)
- Medical / vision insurances card(s)
- Picture ID (i.e., drivers license/California ID)
- List of medications and known allergies
- Your current prescription glasses or sunglasses
- Contact lens prescription or boxes (includes size, shape, and power)
- Be prepared to pay your co-pay prior to service (cash, credit card or check)



You will most likely have your eyes dilated during your exam which can make your vision blurry and light sensitive for a few hours. This can affect your ability to work and drive. Dilating your eyes causes your pupils to widen, allowing more light in, and providing a better view of the back of your eye. This enables our physicians to detect diseases and conditions at their earliest stage. **If you are considering purchasing glasses you may wish to arrive a few minutes early to pick out your frames prior to your exam.**

#### Paying for Services:

- If you are paying for your visit with cash/check/credit card — **payment is due on the day of your visit.\***
- **Co-payments for insurance are due on the day of your visit, prior to your exam.**

#### We Accept:

- Medicare<sup>o</sup>
- TRICARE
- Commercial medical insurance plans including PPOs (Preferred Provider Organizations)\*
- VSP (Vision Services Plan); MES (Medical Eye Services)

#### We do not accept any HMOs (Health Maintenance Organizations)

- \* We also offer CareCredit™ for those who qualify.
- <sup>o</sup> We "accept assignment" for Medicare, which means that Medicare patients will not be billed above the "Medicare allowed amount" for covered medical services.
- \* We are considered "Preferred Providers" for many PPOs.

**PLEASE NOTE:** As a courtesy, we will do our best to verify your insurance coverage prior to your exam, however, if your insurance plan denies coverage or limits coverage for your visit, for any reason, you will be responsible for all charges. If you have any question about insurance coverage, please contact your insurance plan directly.

Vision plans that we do not accept may reimburse you directly for a portion of your visit if you submit charges to them after your exam. Ask your vision plan for details.